

# Leeds City Council

## Organisational Assessment (Summary version)

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Provided under embargo



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for an independent overview  
of local public services

## Leeds City Council

Overall, Leeds City Council performs adequately

|                        |            |
|------------------------|------------|
| Managing performance   | 2 out of 4 |
| Use of resources       | 3 out of 4 |
| Managing finances      | 3 out of 4 |
| Governing the business | 2 out of 4 |
| Managing resources     | 3 out of 4 |

Description of scores:

1. An organisation that does not meet minimum requirements, Performs Poorly
2. An organisation that meets only minimum requirements, Performs Adequately
3. An organisation that exceeds minimum requirements, Performs Well
4. An organisation that significantly exceeds minimum requirements, Performs Excellently

## Summary

Overall, Leeds Council performs adequately. Many of the things the Council does are improving things for people in Leeds, but in some areas it has much more to do.

The Council scores 2 out of 4 for managing performance. It has worked well to reduce the impact of the economic recession. It has invested in better leisure and cultural facilities, improved street cleanliness, increased recycling, made progress in keeping vulnerable adults safe and helped reduce most types of crime. At the time of this assessment, industrial action had disrupted refuse collections for several weeks. The impact of this on recycling rates and street cleanliness was not yet known.

The Council has responded slowly to concerns raised last year about the safeguarding of children and young people, who have been left at risk of significant harm. The Council needs to make sure that it responds more effectively when problems are identified, particularly when they involve vulnerable people. The Council has made some progress in narrowing the gap between the richer and poorer parts of the City. But it needs to do more to achieve its ambition of bringing the benefits of a successful city to all the people of Leeds. With partners, the Council has some way to go in tackling some of the long term problems facing the city, such as burglary, which is still very high in some parts of the City, worklessness, poor housing and health. Too many young people are not in education, employment or training (NEET).

There is a difference between the scores for use of resources and managing performance. We decided that the score should be that overall Leeds performs adequately rather than well. This is because of the weaknesses in keeping children and young people safe. It is very important that Councils have good services for the most vulnerable people.

Ofsted's annual rating for Children's Services is poor. While most services are at least good, there are important weaknesses in social care. A recent unannounced inspection of contact, referral and assessment arrangements found that staff practice was inconsistent when completing and recording assessments of children at risk, and this was not always done quickly enough. Referrals to the child protection service did not meet the legal guidance and did not safeguard children and young people well enough - so there was an unacceptable risk of significant harm to them. Most children's homes are good or better. The Council's adoption service is good and its fostering agency satisfactory, but private fostering is inadequate. A high, and increasing, number of children are admitted to hospital because of unintentional and deliberate injuries. Many children achieve well at school and the number achieving 5 GCSEs including maths and English is around the national average. But progress is slow for children in primary school.

The Care Quality Commission rates adult services as performing well. Adult social care services continue to improve. The Council has worked hard to involve people who use services, their carers and local organisations, in developing services which meet their needs. It is working well with its partners to tackle poor health, support older people to live in their own homes, to treat people equally and to provide help to enable them to be financially secure. The Independent Living Project has helped people with a learning disability and adults with mental health needs in Leeds to live more independent lives. The Council has made good progress to ensure that older people at risk of harm are protected properly. But there is still work to do.

The Council scored 3 out of 4 for use of resources. The Council has good information about its finances. It is good at managing its money and is making savings. It has shown that it can redirect resources towards the things that are important locally. The Council understands its costs and how it performs, but can not yet show consistently the benefits of what it does for Leeds residents.

The Council understands the risks it faces and manages them well. It is also managing its use of natural resources well and is reducing the environmental impact of providing services. As with most councils, satisfaction with the Council fell in 2008, but Leeds compares well with councils in other big cities.

The Council's arrangements for governing the business are adequate and meet basic requirements. The Council could improve the way that it plans and buys services from other organisations by being clearer about the benefits that the services will deliver. The Council tries to make sure that the information that it uses is accurate, but it could improve the way that it shares information with the public agencies that it works with. The Council manages its assets well.

CAA looks at how well local public services, working together, are meeting the needs of the people they serve. It's a joint assessment made by a group of independent watchdogs about the performance of local public services, and how likely they are to meet local priorities. From 9 December you will find the results of Comprehensive Area Assessment on the Oneplace website - <http://oneplace.direct.gov.uk/>



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